

Delivery Information • Terms & Conditions

DELIVERY PROMISE

Your order will normally be despatched within 7 working days. If you do not receive your order within 14 days or if an order arrives damaged, please notify us as soon as possible. For a refund or exchange, all goods must be returned. Claims for non-delivery must be made within three months of your order date. Please write or telephone your enquiry on 0151 350 6222/6225.

DELIVERY INSTRUCTIONS

A signature will be required on delivery of all parcels, please ensure someone will be in to sign for the parcel or see below.

Where can we leave goods if you are out?

(Please specify somewhere safe, e.g. in garage or with neighbour.)

Postage & Packing Information (for use with this catalogue only)

(N.B. These rates do not apply for mailings to the Highlands and Islands of Scotland, Northern Ireland, Isle of Man, Isles of Scilly or the Channel Islands. For a quote on mailing to these destinations, please contact customer service on 0151 350 6222/6225

Orders (under 1kg)
£3.00

Parcels (1-10kg)
£7.00

(unless otherwise stated)

TO AVOID DELAYS

1. Please quote your membership number.
2. Do we have your correct name & address? If not please amend it. If you are moving house, please let us know on shop@bsac.com.
3. Do we have your correct postcode? Incorrect postcodes will result in a delay in delivery of your goods.
4. Please include your **current** e-mail address in the space provided.
5. Please be precise about where you would like your goods left if you are out. To enable security of your goods, we are unable to leave parcels outside your front door or anywhere visible or insecure.

TERMS OF BUSINESS

You must authorise full payment by bank or credit card for your order, Cheques or Postal orders made payable to BSAC unless you have a trade account with the BSAC, in which case you will be invoiced for the value of the goods supplied. Prices shown include VAT where applicable. Overseas orders will be sent by Airmail, in which case the additional costs will be charged to the customer.

BSAC reserves the right to alter or amend the specification or price of any item without prior notice. Prices are correct at time of printing. We will endeavor to keep prices regularly updated. Please ensure you quote your BSAC membership number if you are a current member, and that you enter your full name and address for delivery in the space provided before submitting your order.

You have a right to cancel within seven days of receipt of goods.